

## IMPORTANT INFORMATION FOR PARENTS

### ARRIVALS

Arrival time is Sunday at 3pm. when you will have the opportunity to meet your child's counsellor. If you wish to go to into the cabin areas we ask that you make the visit brief so we may get our program started as soon as possible. Please advise us if you are going to be late. No dogs are allowed in camp.

**DIRECTIONS TO CAMP:** Hwy 400 to the Bradford exit at Simcoe Road 88 east. Take 88 east to the first set of lights at the 10<sup>th</sup> Side Road. Turn left (north). Travel 8 km north to the 13th line. Turn left (west). Continue approximately 250 metres to #3155 on the left side. Camp staff will be available to assist with luggage. Camp telephone (905) 775-2694

**Google, Map Quest or NAV System:** Input the address "3155 13<sup>th</sup> LINE BRADFORD WEST GWILLIMBURY".

**IMPORTANT NOTE:** If you input "Hollows Camp" into your computer, Blackberry or NAV System the GPS will not recognize the proper coordinates and will send you somewhere that you do not want to go.

### TUCK POLICY:

Please leave a deposit upon check-in of \$80.00 for 2 week campers and \$40.00 for 1 week campers. This will be kept on account for the Tuck Shop, equipment rentals and laundry services. The Tuck Shop allows a controlled daily purchase of snack items. If you would like to limit your child's purchases please inform us. The shop also carries batteries, toothpaste and other essentials. Camp clothing, (hats, T-shirts etc) is available for purchase with your approval at check-in or departure.

Riding helmets and safety vests may be rented at: \$10.00 per week for a helmet and \$15.00 per week for a vest.

**Charges for Paintballs are:** 100 balls for \$10.00. For reasons of safety and quality control all paintballs must be purchased from our inventory. Campers may not bring paintballs to camp.

**Optional laundry service** is available on Saturdays for a cost of \$15.00 for campers staying more than one week.

**PLEASE DO NOT SEND "JUNK" FOODS INTO CAMP.** It is not needed, messy, attracts pests in the cabins and creates more garbage to be disposed of. Large packages sent by mail require a drive to town for pick-up and we cannot guarantee delivery. **DO NOT SEND CASES OF WATER.** We have excellent tasting, MOE approved water at camp and there is ample opportunity for campers to fill their own reusable water bottles. Disposal issues are the same.

### CALLS HOME AND FAXES:

Homesickness can occur at camp. Be assured we will contact you if there are issues we feel you should be aware of but most campers adjust quickly and there are few situations which require a phone call home. Concerned parents of first time campers may e-mail the camp to find out how their child is doing, but continual updates take time away from our primary focus of the campers and the program. Please do not fax your child. Faxes are only for the expedient transmission of administrative information. A letter from home is the most appropriate form of correspondence for a camp environment. Your child's counsellor will encourage him or her to write to you. Campers from abroad may send and receive e-mail.

**CELL PHONES:** All camper cell phones will be kept in central locked storage while camp is in session. They will be available for use each day right after lunch period only if needed. Please provide a zip lock bag with camper's name on it for their cell phone.

### CAMPER PICK-UP AND CHECK-OUT

**Campers are to be picked up at 3:00 pm on Friday.** If this time is not convenient arrange with the camp administration for an earlier departure time. Please remember to check-out at the check-out desk located in the Dining Hall. It is important for us to know when your child has left camp and tuck refunds or adjustments are done at this time. Also, every year a great many personal items, sleeping bags and even fully packed bags of luggage are left behind. Please make sure all of your child's belongings are accounted for before leaving for home.

### CAMPER CODE OF CONDUCT

- Campers will not subject others to verbal or physical bullying.
- Campers are to respect the property and privacy of others.
- Theft, vandalism, smoking, alcohol or illicit drug use are unacceptable.
- Consequences can include being sent home from camp early.